



To: Mayor and Members of City Council
From: Robert D. Brown, Jr., Interim City Manager
Date: July 7, 2023
Subject: Weekly Update



On June 30, 2023, the Best Southwest (BSW) Cities were recognized by the North Central Texas Council of Governments. The Regional Cooperation Award was given to the Duncanville, DeSoto, and Cedar Hill cities, who collaborated to implement a new public safety radio system for seamless communications between the BSW cities and regional partners. As Cedar Hill Deputy City Manager Melissa Valadez-Cummings wrote in her nomination, "As a result, we serve our communities better and stronger together!"

PARKS AND RECREATION

Parks:

- Parks staff assisted with the successful planning and execution of this year's July 4th Celebration.
- Staff continues park and tree Maintenance around the city.
- The Athletics Crew prepared for the Basketball Tournament scheduled for this weekend.



July 4th Celebration at Poe-Hobden Amphitheater at Armstrong Park

Fieldhouse:

Upcoming Events –

- BOSS Summer Camp, two courts and available rooms – Monday through Friday, 6:30 a.m. to 6:00 p.m.
- GASO Basketball Tournament, six courts – Thursday 1:00 p.m. to 10:00 p.m., Friday 9:00 a.m. to 10:00 p.m., Sunday 9:00 a.m. to 4:00 p.m.
- Engrafted Word Sunday Worship Service, the Center: Sunday, 10:30 a.m. to 12:30 p.m.
- Masters Adult Pro-Am Basketball League, three courts – Saturday, 9:00 a.m. to 6:00 p.m., Sunday, 9:00 a.m. to 4:00 p.m.

Senior Center:

- On Wednesday, June 28, staff hosted the monthly DIY Sugar Body Scrub class. This month's recipe was grapefruit, lavender, and vanilla scrub- a new assortment of powder colors was available.
- On Thursday, June 29, members went on an excursion to the Pearce Collections Museum in Corsicana, Texas. The museum was founded by Chuck and Peggy Pearce in 1996 and is located at Navarro College at Cook's Education Center. The collection primarily focuses on the Civil War and includes Native American and Western art and sculptures. Approximately 15 members participated in this educational outing.

Upcoming Events –

- Game Night – Monday, July 10 | 5:00 p.m.
- Trip: Southern Recipes Grill – Tuesday, July 11 | 4:15 p.m.
- Goldenaires Performance – Wednesday, July 12 | 10:00 a.m.
- National Vision Month Presentation – Wednesday, July 12 | 11:30 a.m.
- Monthly Birthday Celebration Wednesday, July 12 | 12:00 p.m.
- Movie Day (August Rush) – Thursday, July 13 | 10:00 a.m.
- Trip: Chuy's Restaurant – Thursday, July 13 | 4:15 p.m.
- Bingo with Aetna – Friday, July 14 | 10:30 a.m.
- Ice Cream Social – Friday, July 14 | 12:00 p.m.



Pearce Museum, Corsicana, Texas

Recreation Center:

- Upcoming Events:

- **Movies in the park: Jumanji – Saturday, July 22 | 8:30 PM**

Join us on Saturday, July 22, at the Poe-Hobden Amphitheater at Armstrong Park for Movies at the Park featuring Jumanji: The Next Level! Admission is **FREE**. The movie will begin at sundown (approximately 8:30 p.m.). Don't forget to bring your blanket or lawn chair. We hope to see you there! For more information, please call (972) 780-5070.



DEVELOPMENT SERVICES

Economic Development

- The City of Duncanville recognized the winners of the National Business Week at the July 4th Celebration. Kick Knacks won the top spot for the most engagement amongst Duncanville businesses.
- Economic Development is working with a local shopping center owner to recruit a new restaurant concept to Duncanville.
- Staff conducted a site visit for a restaurant opportunity and provided materials to a project representative.
- Dominik Rico, EDC intern, successfully completed his internship with the City of Duncanville. Dominik will begin his exciting new career with Dallas Area Rapid Transit.

Zoning Changes

- **S.B. 929 – NON-CONFORMING USES**
 - The legislature passed S.B. 929, effective immediately, to require: (1) certain notice to property owners whose property's use will be a nonconforming use after a zoning change; and (2) payment if the city terminates the nonconforming use according to a specific formula.
 - First, the bill requires a planning and zoning commission (P&Z commission) or city council (if Council serves as the P&Z commission) to provide notice of each public hearing regarding any proposed adoption of or change to a zoning regulation or boundary when the current conforming use of the property is nonconforming once the regulation or boundary is adopted or changed. The notice must go to an owner of the real or business property where a proposed nonconforming use is located as indicated by the most recently approved tax roll and each occupant of the property.
 - The notice must: (1) be mailed by U.S. mail by the 10th day before the hearing date; (2) contain the time and place of the hearing; and (3) include certain text required by statute in bold font that is 14-point type or larger.
 - Second, the bill provides that a person who is using a property in a manner considered to be a nonconforming use because of the adoption of or a change to a zoning regulation or boundary may continue to use the property as a nonconforming use unless the city requires the person to stop the use.
 - If a city requires an owner or lessee to stop the nonconforming use, the city must give written notice to each owner or lessee of property that is required to stop the nonconforming use not later than the 10th day after the city imposes the requirement. The notice must include the remedies and calculations for payment from the city that the owner or lessee may exercise.
 - The remedies are (1) payment for costs directly related to stopping the nonconforming use and payment for loss of market value of the property, or (2) continued nonconforming use of the property until the owner or lessee recovers the amount that would otherwise be payable under (1) through the continued business activities.
 - The owner or lessee of the nonconforming use has 30 days after receiving the notice to choose a remedy. The bill provides for a hierarchy in which selection takes precedence between owners and lessees.
 - If the owner or lessee elects to receive payment from the city to discontinue the nonconforming use, the person must stop the nonconforming use not later than the 10th day after the payment date.
 - If the owner or lessee elects to continue the nonconforming use of the property until costs are recovered, then the person must stop the

nonconforming use immediately upon recovery of the required amount.

- A person may appeal the city's decision on the market value of the loss of the nonconforming use to the board of adjustment. If a person or the city is dissatisfied with the Board of Adjustment's decision, the person or city may seek judicial review. A city requiring an owner or lessee to stop a nonconforming use will want to consult with its city attorney to ensure it follows each of the steps required by the bill.
- **H.B. 1381 – ZONING CHANGE HEARINGS**
 - H.B. 31 represents a change to the current zoning law for cities. **Effective September 1**, cities' P&Z commissions will no longer need to hold more than one hearing on a preliminary report for a proposed change in zoning classification before submitting the report to the city council. The statute previously required "hearings," meaning at least two P&Z commission hearings before submitting the report to Council. Now state law will specifically require only one public hearing.

Neighborhood Services

- Neighborhood Services Officers conducted 190 inspections, including re-inspections, and have 77 open cases.

Building and Inspections

- 1,908 single-family rental properties have been registered; three new properties have been registered since the last update. Twenty inspections were completed this week; nine passed, five failed, and six were canceled. The primary reasons for the failed inspections were the absence of GFCI protection and missing carbon monoxide and smoke detectors. 150 Certificates of Occupancy have been issued since the inception of the Single-Family Rental Registration Program.
- This week, 32 permits were issued.

Certificate of Occupancy Applications Received

- Retail sales for clothing, new occupancy: 207 E. Camp Wisdom Rd., Suite A
- Scooter's Coffee, new construction: 750 W. Camp Wisdom Rd.

Certificates of Occupancy Applications Issued

- Psychological testing and evaluation practice, change of location: 222 E. Wheatland Rd., Suite B

Health Inspections

- The July 4th Celebration was a success; 11 food vendors participated. Inspector George has inspected five complaints this week reported by Duncanville citizens.

FISCAL SERVICES

- **Municipal Court** – Week of June 29 – July 5:
 - Dockets: 143
 - Cases processed: 545
- **Utility Billing:** – Week of June 29 – July 5:
Due to the Federal Holiday, no Water Disconnections were processed on July 4, 2023. The Utility Customer Service Field crew replaced two water meter lids and one meter changeout in the field last week.

FIRE DEPARTMENT

- The Fire Department responded to 153 calls for service in the past seven days, which included:
 - 97 EMS calls
 - 1 structure other than a building fire
 - 8 motor vehicle accidents
 - 1 natural vegetation fire
 - 7 requests or assistance
- The Fire Prevention Division completed six annual business inspections, signed and released two new Certificates of Occupancy, and attended two Pre-Development Meetings. Conducted three plan reviews and eight system tests and provided fireworks site security for the July 4th Celebration.
- Fire Marshall inspected all food trucks, trailers, tents, and bounce houses for the July 4th Celebration; one food truck was not admitted due to lack of permit and was not on the vendor's list; five-pound A-B-C Fire Extinguishers were distributed to vendors that did not have fire extinguishers, almost sixty sandbags were issued to vendors to ensure proper weight safety; the Fire Department is looking into implementing a rental fee to be added to the fee schedule for future events.
- The Fire Department has four vacancies; Personal History statements are under review for eleven candidates who passed the Civil Service entrance on June 10.

Upcoming Events –

- In-person Inspector/Plan Examiner Skills Day | July 24 – 25 | Once completed, applicants can sit for the State Exam in August and apply for State Certification.
- The Fire Department will host its awards banquet on August 12.

POLICE DEPARTMENT

PERSONNEL

- Detective Ralph Woods retired from the City of Duncanville after 26 years of service.
- Recruits Nathan Crosby and Alfredo Gomez are attending the Regional Police Academy.
- Officer Paul Becerra is in Field Training.
- Recruits Rocio Vasquez and Ashely Garcia are in the Dallas Sherriff's Office Police Academy.

- The Police Department currently has nine openings for sworn personnel.

COMMUNITY CORNER

- Lieutenant Hendrick submitted the annual Texas Police Chief's Association (TPCA) Recognition Program report, which was received and approved. This annual report is required to maintain our recognition with the State of Texas TPCA Best Practices.
- Officer Arias completed 132 BMV report cards at Winco.
- Sergeant Tijerina attended a Special Event Risk Management course and a Special Event Emergency Notifications course provided by the Federal Emergency Management Agency (FEMA.)
- Crime Analyst Stacy Trevino attended a Crime Records Conference in Grapevine, Texas, provided by the Texas Department of Public Safety (TXDPS.)

HUMAN RESOURCES

- The Human Resources Department is currently recruiting for the following positions:
 - a. Economic Development Intern
 - b. Crew Leader – Irrigation
 - c. Meter Technician I
 - d. Permit Technician
 - e. Financial Services Managing Director
 - f. Engineering Manager
 - g. Engineer in Training
 - h. Managing Director of Operations
 - i. Spray Technician
 - j. Irrigation Technician
 - k. Parks Seasonal Grounds Maintenance (Beautification)
 - l. Street Maintenance (I & II)
 - m. Utilities Maintenance (I & II)
 - n. School Crossing Guard
 - o. Seasonal Maintenance Worker Parks
 - p. Seasonal Maintenance Worker Weekends Only
 - q. Recreation Attendant PT
- The Police and Fire Departments are actively processing candidates to fill vacancies within their Civil Service entry-level positions.
- Five employees were onboarded in the last week. One full-time employee (Chief Procurement Officer) and four part-time employees.
- The new City Secretary will be starting on August 1.
- The Human Resources Department is preparing for the 2023-24 Open Enrollment period for benefits selection and enrollments for active and retired employees.
- Human Resources is preparing for in-house training for all supervisory personnel. The training will cover various topics to support existing HR policies and practices.
- The Human Resources Department is partnering with Public Works (Streets Division) to develop recruitment and retention strategies.

Interim City Manager Brown has recommended that former Police Officer Doug Sisk become our third Civil Service Commissioner.

PUBLIC WORKS

Street Division

- Removed fallen tree branches from the right-of-way located at 906 Lincoln Dr.
- Construction of sidewalk continues at 308 W. Camp Wisdom Rd. (new Fire Station).
- Repaired thirteen potholes on Oriole Blvd., Silver Creek Dr., and Woodhaven Blvd.
- Assisted Parks and Recreation with traffic control for the July 4th celebration.



Constructing Sidewalk Improvements at the New Fire Station

Utilities Division

- Water usage was 41.493 million gallons during this reporting period, June 26 – July 2, up from 35.62 million gallons the previous week. The daily peak water demand of 6.369 million gallons occurred on Monday, June 26. There were 0.04 inches of precipitation during this period.
- An estimated water loss of 643,340 gallons occurred.
- Thirteen fire hydrants were flushed, and six valves were exercised.
- One new water tap and meter were installed.
- One service line was repaired, one sewer service was repaired, and one fire hydrant was replaced.

Sanitation Division

- The Sanitation Division received six calls regarding the solid waste pick-up schedule and missed pick-ups. Fifteen complaints were received (four trash, ten brush, and one Neighborhood Services).

- Republic is currently four weeks behind and working to catch up.
- Effective July 6, due to excessive heat, residential trash and bulk collection service start time moved from 7 a.m. to 6 a.m. until further notice.
- No recycle bins were distributed this week- we are awaiting new bins from Republic Services.

CIP Construction:

- **E. Danieldale Rd. Reconstruction and Utility Improvements Project (Main St. to US-67)**

Grading, forming, and rebar for sidewalks continue; sidewalks are 90% complete. Road striping has begun, the overpass has been striped and bike lanes have been installed. The landscape subcontractor continues to lay out and install the irrigation system. One Eastbound and one Westbound Lane is open to traffic. Medians are still closed for continued landscaping work.



Eastbound Lane is Now Open

The following table provides the projected and actual milestone schedule of the Danieldale Road Reconstruction and Utility Improvements project:

Phase	Milestone	Projected Completion	Actual Completion
1	Construct Storm and Sanitary Sewer mainlines under Eastbound Lanes (EBL)	July 2021	July 2021

2	All Utilities Under Westbound Lanes (WBL)	November 2021	March 2022
	WBL Paving	June 2022	June 2022
3	Construct Duncanville Water Main Under EBL	November 2022	February 2023
	Construct Dallas Water Utilities Water Main Under EBL	February 2023	February 2023
	Pave EBL (machine paving Phase 1) complete	April 3, 2023	April 5, 2023
	Pave EBL (hand pours) Turn lanes and median.	April 12, 2023	
	Driveway and approaches.	May 2023	May 2023
	Sidewalk Grading	May 2023	
	Sidewalk Concrete Placement	May 2023	
	Substantial Completion	July 2023	To be determined.
Plantings and Landscaping	July 2023	To be determined.	



- **Fire Station #1** Exterior and interior finish work continues. Completion of the fire station is slated for Fall 2023. Staff is working to ensure the Owner supplied materials/equipment/technology is acquired for the project.



Exterior Brickwork Continues



Interior View

LIBRARY

- Upcoming Events – SUMMER READING CLUB June 3 – July 31



SUMMER READING CLUB 2023

June 3 - July 31

Summer Reading Kickoff
June 3 @ 2 - 4 pm



ALL TOGETHER NOW

Read this summer and win a free book!

Get a **Summer Reading Club Log** at the library or on the website and track the time you spend reading/listening from June 3-July 31. Logs can only be redeemed in July. Limit one per participant. Parent or adult caregiver must be present to redeem log.

MONDAYS	TUESDAYS	WEDNESDAYS	THURSDAYS
<p>LEGO Maniacs 10:00 am - Noon Library Program Room</p> <p>Board Games 2:00 - 4:00 pm Library Program Room</p> <p>LEGO Maniacs 5:30 - 7:30 pm Library Program Room</p>	 <p>Kids in Kinder, 1st, & 2nd grades build vocabulary and comprehension skills while reading together with a volunteer</p> <p>2:00 pm Library Program Room</p> <p>Family Movie & Popcorn Night <i>Limited to 45</i> 6:00 pm Library Program Room</p> <p>June 6: DC League of Super-Pets June 13: Vivo June 20: Minions: The Rise of Gru June 27: Turning Red July 11: Lyle, Lyle, Crocodile July 18: The Super Mario Bros. Movie</p>	<p>Artcycle Club with VET VET is a Dallas artist who creates art out of recycled materials. <i>For 1st - 6th graders only Limited to 40 No camps or daycare groups</i> 2:00 pm Library Program Room</p> <p>June 7: Community Tree Drawing June 14: Paper Puffed-Up Village June 21: Our Town Painting June 28: Pin Pal Journals July 5: Superhero Bank July 12: Around the Globe Scratch Art July 19: Friendship Trading Cards July 26: Travel Postcards</p> <p>Anime & Snacks <i>For teens 13+</i> 3:30 - 5:30 pm Library Program Room</p> <p>June 7: Fireworks June 14: On-Gaku: Our Sound June 21: Weathering With You June 28: Case of Hans & Alice July 5: Ride Your Wave July 12: A Letter to Momo July 19: Napping Princess</p>	<p>Preschool Story Time <i>For ages 3-6 years and a caregiver</i> 10:15 am Library Program Room</p> <p>Preschool Craft <i>For ages 3-6 years and a caregiver</i> 10:45 am Library Program Room</p> <p>Nursery Rhyme Time <i>For ages 0-3 years and a caregiver</i> 11:15 am Library Program Room</p>  <p>KEVA Planks <i>Kids build with wooden planks</i> 3:30 - 5:30 pm Library Program Room</p>  <p><i>Kids & teens who complete the 20-hour reading log will be entered in the grand prize drawing for a free Kindle Fire! (courtesy of the Friends of the Library)</i></p>

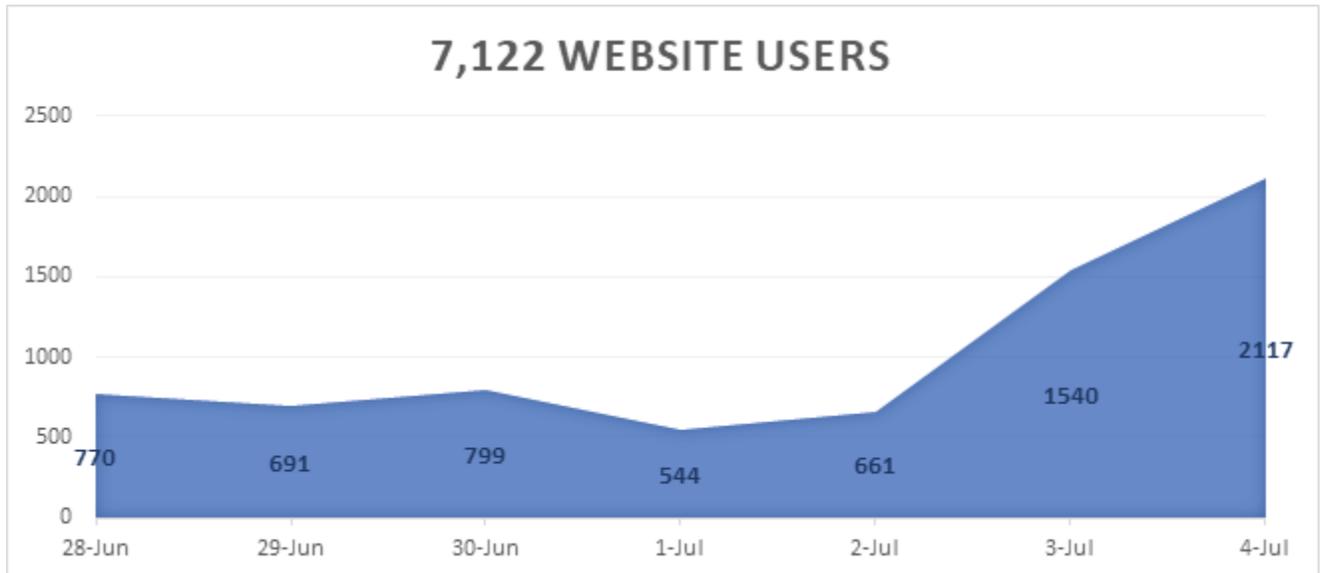


Duncanville Public Library ♦ www.duncanvilletx.gov ♦ 201 James Collins Blvd, Duncanville, TX 75116

Communications & Marketing / Customer Advocacy

Wednesday, July 5, 2023

DuncanvilleTX.gov June 28, 2023 – July 4, 2023



Top 10 Pages by Page Title

1. Home.....	3,874	-
2. 2023 Independence Day Parade and Celeb....	2,126	↑
3. Pay Bills Online.....	1,438	↓
4. Events.....	1,018	↑
5. Page Not Found	973	↑
6. Patron Computer FAQ.....	788	↓
7. Trash, Waste & Recycling.....	759	-
8. Search.....	630	↓
9. Public Library 389.....	389	↓
10. Sold Out – 2023 Independence Day.....	327	↓

Users by language

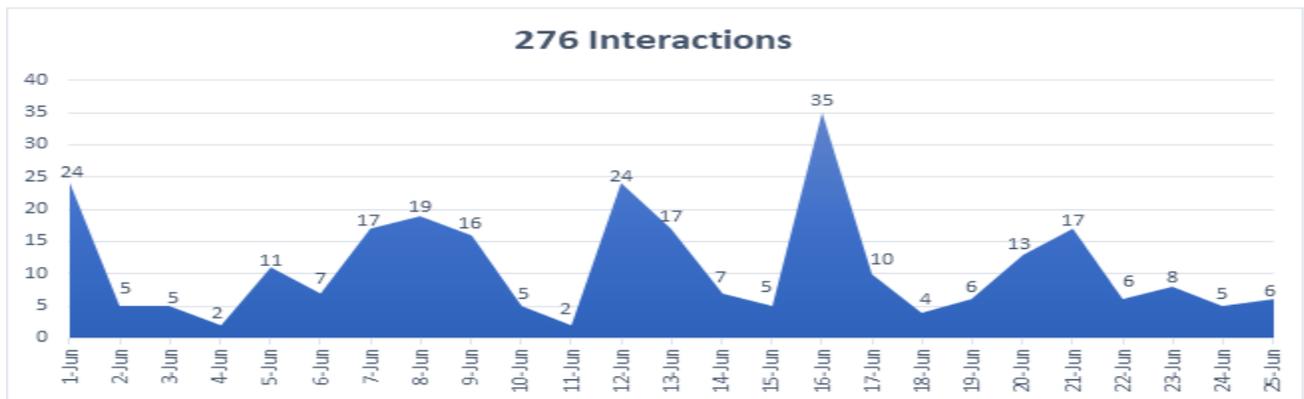
English.....	6,316
Spanish.....	103
Other.....	5

Device category

Mobile.....	70.2%
Desktop.....	28.7%
Tablet.....	1.1%

City Hall Google Business Performance June 2023

4.4 ★★★★★ 10 Google reviews



Interactions

Calls

Messages

Website Clicks

76

May 2023: 412 -5.5% (v 2022)

90

May2023: 121 -20.9% (v 2022)

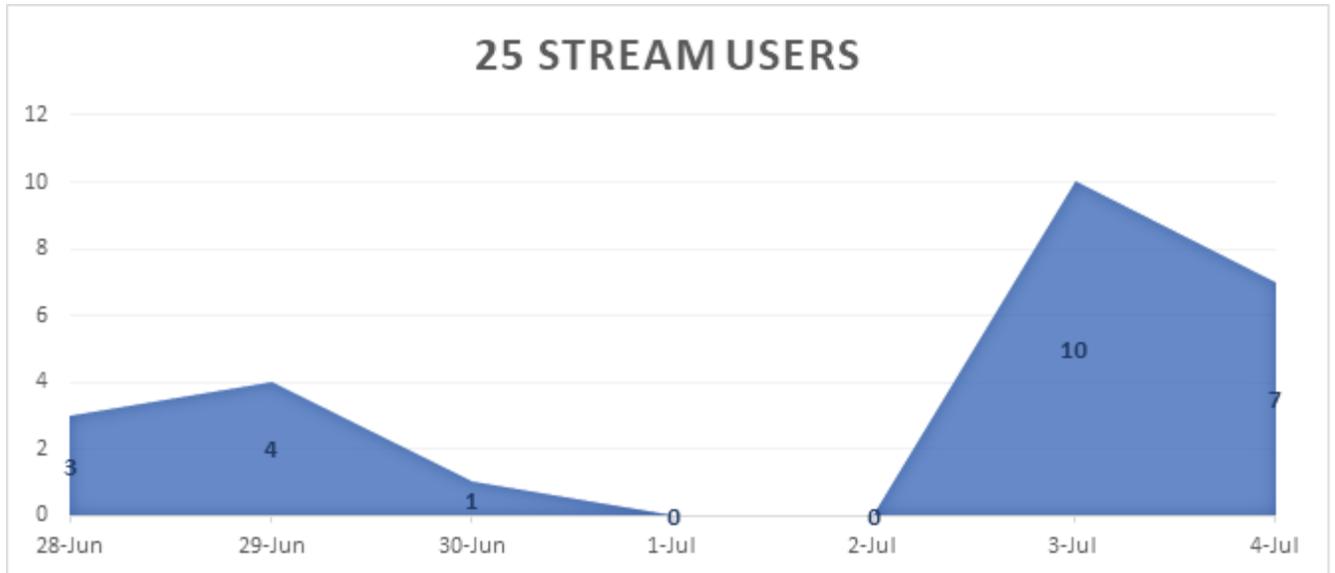
1

May 2023: 0

112

May 2023: 175 +18.2% (v 2022)

Meeting Stream (Swagit) June 28, 2023 – July 4, 2023



Sessions

25

Last report: 40

Avg. Session Duration

00:00:35

Last report: 00:04:06

Users by Language

English: 25

Spanish: 0

Email Newsletter Past 30 Days

Contacts

2,604

Total Last report: 2,604

Sends

12,697

Last report: 10,177

Opens

2,956 33% open rate

Last report: 2,009

Clicks

400 4% click rate

Last report: 219

Most engaged: 732 (28%) | Somewhat engaged: 639 (25%) | Least engaged: 1,153 (44%) | Everyone else: 80 (3%)

24 Spanish +4

19

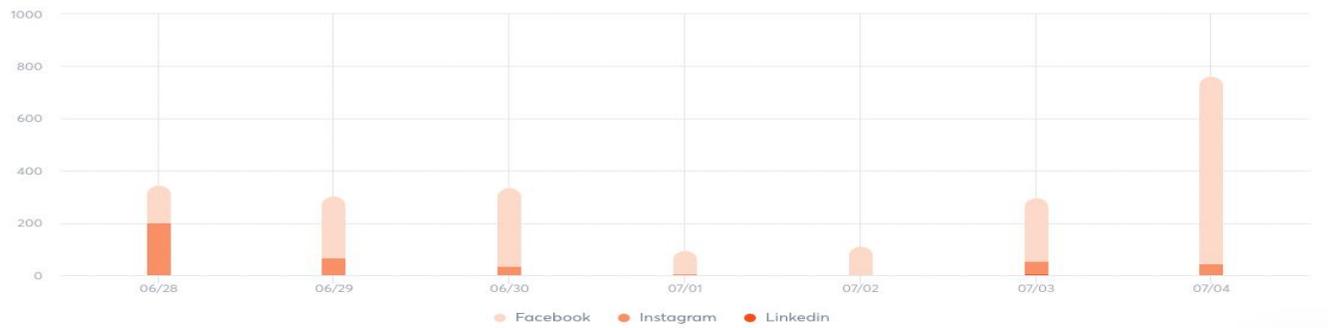
3

City of Duncanville Aggregated Social Media Report June 28, 2023 – July 4, 2023

Audience	Engagement	Impressions	Published Items
33,931	2,372	143,519	102
Last week: 33,766	Last week: 5,860	Last week: 268,241	Last week: 86

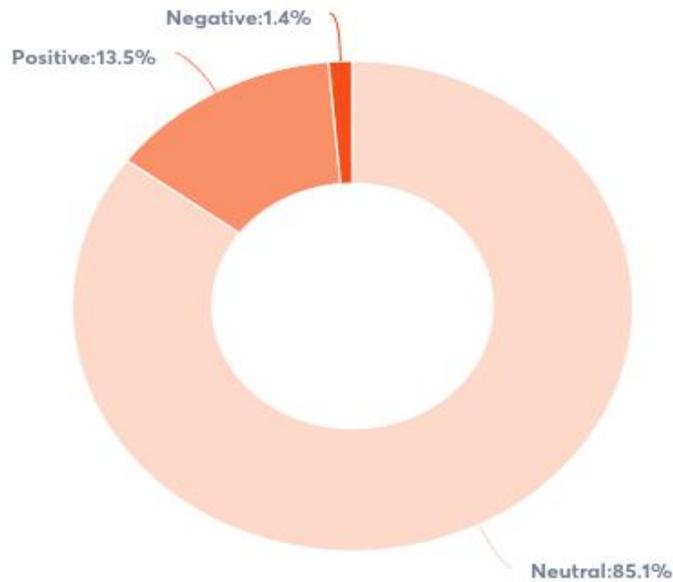
Engagement

Number of audience interactions with City of Duncanville social profiles during the selected period.



44	44	4893	528	22503	13	9	33
City of Duncanville	-	-	-	-	-	-	-
City of Duncanville	26	1145	287	6942	12	3	26
City of Duncanville	-1	332	10	270	6	0	0
Duncanville Arts Commission	3	17	19	739	0	0	0
Duncanville Police Dept	11	13222	370	15530	7	0	34
Duncanville Police Dept	-	-	-	-	-	-	-
Duncanville Police Dept	3	1622	53	1149	7	1	2
Duncanville Fire Dept	3	2955	35	1846	3	0	1
Duncanville Fire Dept	-	-	-	-	-	-	-
Duncanville Economic Dev	5	450	5	870	2	1	1
Duncanville Economic Dev	-	-	-	-	-	-	-
Duncanville Economic Dev	1	139	11	85	2	9	9
Duncanville Economic Dev	0	26	0	5	0	0	0
Duncanville Public Library	4	1638	62	6776	16	2	3
Duncanville Public Library	-	-	-	-	-	-	-
Duncanville Public Library	5	681	24	981	16	2	1
Duncanville Public Library	0	9	0	1	0	0	0
Duncanville Parks & Recreation	31	3246	493	29460	7	12	57
Duncanville Parks & Recreation	3	399	26	727	7	0	0
Duncanville Parks & Recreation	-	-	-	-	-	-	-
Keep Duncanville Beautiful	1	763	13	397	2	2	8
Duncanville Fieldhouse	6	1593	435	55058	1	1	0
Duncanville Fieldhouse	0	589	0	-	0	0	0
Duncanville Fieldhouse	4	733	1	180	1	0	0
Duncanville Fieldhouse	0	28	0	0	0	0	0

Social Sentiment



Total interactions: 2,372

Last week: 5,860

Number of audience interactions with your social profiles during the selected period.

Total reviewed items: 175

Last week: 58

Number of times "Review" or "Delete" actions have been performed on items received during the selected period.

Total number of replies: 42

Last week: 15

Number of replies to inbox items during the selected period.

Top Content

Facebook (reach)

Jul 4, 2023 · Duncanville Parks and Recreation

Thank you for your interest for this year's Independence Day Celebratio...

Reach	6,028
Engaged users	953
Clicks	142
Other clicks	822
Engagement rate per reach	15.8%
Engagement rate per impression	15.7%

Instagram (reach)

Jun 28, 2023 · City of Duncanville

Celebrate the Fourth of July safely! Duncanville City ordinances prohibi...

Reach	2,467
Comments	10
Likes	139
Saves	11
Engagement	230
Engagement rate per reach	9.3%
Engagement rate per impression	8.2%

LinkedIn (impressions)

Jul 3, 2023 · CITY OF DUNCANVILLE

The City Manager updates the Duncanville Mayor and City Council...

Impressions	46
Clicks	5
Likes	0
Shares	0
Comments	0
Engagement	5
Engagement rate per reach	17.9%
Engagement rate per impression	12.2%

Other Channels nextdoor

Members	New members	Claimed households	Agency posts
12,613	126	7,835	16

OurDuncanville

Number of constituents **111** Last report: 108



City Non-Emergency Alert Subscribers: **26** Last report: 25

 **City of Duncanville, Texas Municipal Government**
Jul 4 at 08:00 PM

Beginning Thursday, July 6, 2023, Republic Services will adjust its schedule to a start time of 6:00 AM. This change is a safety measure in response to high summer temperatures and is intended to create safer working conditions for waste collection staff. The City of Duncanville is asking for residents' cooperation by making note of this seasonal change and placing their trash out before the new 6:00 AM start.

Thank you.



 **City of Duncanville, Texas Municipal Government**
Jul 3 at 05:30 PM

Happy 4th! Celebrate this Independence Day Safely, Trash Pickup Schedule Change, Cooling Stations, and More!
<https://conta.cc/46z5gB1>

L.FACEBOOK.COM
The City of Duncanville Weekly Update

 **City of Duncanville, Texas Municipal Government**
Jul 3 at 12:00 PM

As a reminder, The City of Duncanville City Hall and facilities will be closed Tuesday, July 4th, in observance of the holiday.

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EN ESPAÑOL: Como recordatorio, el Ayuntamiento de Duncanville y las instalaciones estarán cerradas el martes 4 de julio, en observancia del día festivo.



 **City of Duncanville, Texas Municipal Government**
Jun 29 at 03:00 PM

LOOKING TO ESCAPE THE HEAT? Both the [Duncanville Public Library](#) and [Duncanville Parks and Recreation](#) (Recreation Center) are open to the public during regular business hours and can serve as cooling centers for anyone looking to escape the heat. Duncanville Recreation Center fees will be waived for those looking to get a break from the high summer temperatures.

 Duncanville Public Library - 201 James Collins Blvd, Duncanville, TX 75116
 Monday – Wednesday 10:00 AM – 8:00 ... [see more](#)

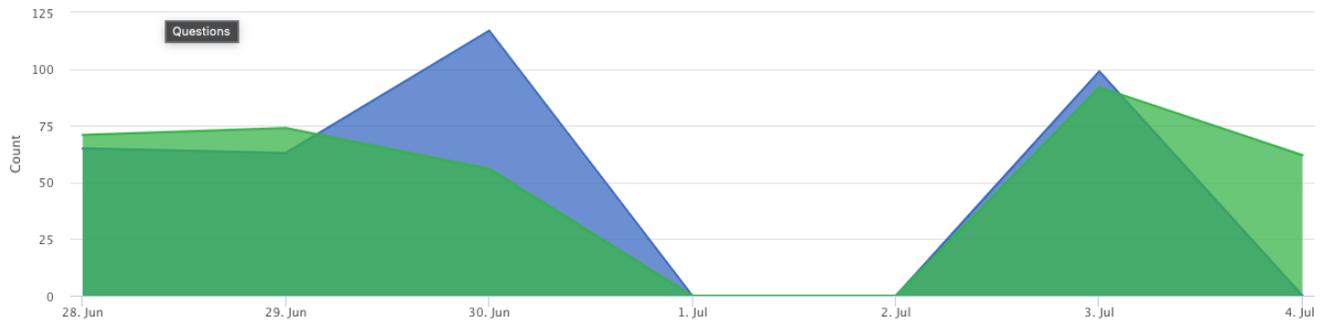
 CITY OF DUNCANVILLE COOLING STATIONS <small>DUNCANVILLE PUBLIC LIBRARY & RECREATION CENTER NO FEES WILL BE PROVIDED</small>  <small>OPEN DURING REGULAR BUSINESS HOURS</small>	 CENTROS DE ENFRIAMIENTO <small>DE LA CIUDAD DE DUNCANVILLE</small> <small>BIBLIOTECA PÚBLICA Y CENTRO RECREATIVO DE DUNCANVILLE NO SE PROPORCIONARÁN COMIDAS</small>  <small>ABIERTO DURANTE EL HORARIO HABITUAL</small>
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Calls June 28, 2023 – July 3, 2023

Inbound	Answered	Missed (w/vm)	Holds	Transfers	Refused	Avg. Handle	Avg. Hold
3,844	2,460	811	490	79	150	02:33	00:43
Advocate Total Inbound Calls 384 (9.99%) Last week: 374							

Questions/Interactions June 28, 2023 – July 4, 2023



344 Questions Asked by	Duration
Visitor (English) 114 +4%	0-3 minutes 323
Caller (English) 198 -13%	3-5 minutes 16
Visitor (Spanish) 27 +69%	5-10 minutes 5
Caller (Spanish) 2 -33%	15+ minutes 0

Top 10 Question Types

1. Permitting..... 116
2. Police..... 36
3. Utility Billing..... 34
4. Courts..... 31
5. General Information.....26
6. Neighborhood Services.....18
7. Recreation Center.....16
8. Service Center.....12
9. Trash and Recycling.....9
10. Human Resources.....7



The following are included due to the persons, places, or events in these stories having ties to the City of Duncanville.

July 4, 2023

No updates

July 3, 2023

[Area stars Parker Livingstone from Lovejoy, Alex January from Duncanville commit to Texas](#)

The Dallas Morning News

His father, Mike, was a UT linebacker in the 1980s. **High School Sports**. The latest news, analysis, predictions and more for each season. Email ...

[Longhorn legacy DL Alex January commits to Texas - On3.com](#)

On3.com

Texas earned a commitment on Saturday from 2024 **Duncanville (Texas)** defensive lineman Alex January, the son of former Longhorn Michael January.

[On300 4-star DL Alex January commits to Texas Longhorns](#)

On3.com

Duncanville (Texas) four-star defensive lineman Alex January is staying home and has committed to the Texas Longhorns.

[Texas lands Jordon Johnson-Rubell: What the 4-star S brings to Longhorns - The Athletic](#)

The Athletic

January, from **Duncanville (Texas)** High, is the No. 463 player in the 247Sports Composite and the No. 47 defensive lineman. Seven of the Longhorns' ...

July 2, 2023

[BREAKING: Four-Star DL Alex January Commits to Texas Longhorns - Sports Illustrated](#)

Sports Illustrated

... commitment of wide receiver Parker Livingstone, the Horns snagged another one, this time in **Duncanville (TX)** defensive tackle, Alex January.

[Texas lands commitment from Duncanville DL Alex January - Longhorns Wire](#)

Longhorns Wire

Texas lands the big defensive lineman out of **Duncanville**.

[Longhorns add DL commitment from Duncanville DT Alex January - Orangebloods](#)

Orangebloods - Rivals.com

that the **Duncanville** standout might take a few weeks to process things before coming to a final decision. It turns out, January needed only about ...

[Area stars Parker Livingstone from Lovejoy, Alex January from Duncanville commit to Texas](#)

The Dallas Morning News

Three-star defensive lineman Alex January (6-4, 325) from defending Class 6A Division I state champion **Duncanville** also committed to UT on Saturday.

July 1, 2023

No updates

June 30, 2023

[Analyzing the best Dallas-area high school defensive linemen in the Class of 2024](#)

The Dallas Morning News

Duncanville and Mansfield Summit are the two programs with two defensive linemen each selected to the top 100. In addition to Simmons, **Duncanville** ...

[How EDGE Colin Simmons could change the Texas football program | Locked on Longhorns](#)

KENS 5

The Texas Longhorns are gaining momentum for the **Duncanville** EDGE rusher, ranked the No. 7 overall player in the 2024 class. Author: Andy Patton (...

[High school football rankings: Expanding the Preseason MaxPreps Top 25 all the way to 100](#)

MaxPreps

8 **Duncanville**, No. 13 North Shore (Houston) and No. 17 DeSoto from the preseason MaxPreps Top 25. Five of the six Trinity League teams, ...

June 29, 2023

[Flo Judd came to Duncanville to stay & She has for 46 years - Focus Daily News](#)

Focus Daily News

Now in her 46th year with the district, the 83-year-old **Duncanville** High School associate principal has been with the DISD well over half her life ...

[Could Oklahoma Land Three Running Backs in the 2024 Recruiting Class?](#)

Sports Illustrated

Duncanville (TX) speedster Caden Durham and Longview (TX) running back Taylor Tatum, who is ranked the nation's top tailback, remain uncommitted, ...

[Texas target, five-star WR Dakorien Moore impresses at UA Next Future 50 event - Longhorns Wire](#)

Longhorns Wire

That initial burst and ability to separate were on display in December when **Duncanville (Texas)** captured a state title behind Moore's ability to ...

[The high school preseason Top 25 is out - Footballscoop](#)

Football Scoop

5, followed by **Duncanville (Texas)** at No. 8 and Buford (Ga.) at No. 10. Top 25 by state: 6: Florida 4: Georgia 3: California, Texas 2: Maryland

[Texas Offers Top 2025 OT David Sanders | Yardbarker](#)

Yardbarker.com

Any time Colin Simmons can make it to town, it's national news. The five-star pass rusher out of **Duncanville (Texas)** High School is one of the most ...

[Tulsa World](#)

Tulsa World

Duncanville running back Caden Durham (29) scampers for the go-ahead touchdown in the third quarter against Galena Park North Shore in the Class ...

June 28, 2023

[High School Scoop - Tuesday June 27, 2023 - Footballscoop](#)

Football Scoop

Duncanville (TX): Frisco Memorial (TX) head coach Derick Roberson has been named athletics director for **Duncanville** ISD.

[The high school preseason Top 25 is out - Footballscoop](#)

Football Scoop

The Panthers and Eagles share UIL District 11-6A (**Duncanville** won 41-17 in October), but both teams will look to defend state championships in 2023 -- ...

[Texas Offers Top 2025 OT David Sanders | Yardbarker](#)

Yarbarker.com

The Texas Longhorns are emerging as the favorite for five-star **Duncanville (TX)** edge rusher Colin Simmons, according to reports.

[Analyzing the best Dallas-area high school running backs in the Class of 2024](#)

The Dallas Morning News

He most recently took an official visit to LSU, but has not set a commitment date. **Duncanville** running back Caden Durham (29) celebrates on the ...