

To: Mayor and Members of City Council

From: Robert D. Brown, Jr., Interim City Manager

Date: May 26, 2023

Subject: Weekly Update



PARKS AND RECREATION

Parks:

- The Horticulture crew completed the seasonal planting.
- The Irrigation crew sprayed the median around the city.
- DBBI hosted its first season-ending tournament at Harrington Park.



Irrigation crew spraying medians on Wheatland Rd.

Fieldhouse:

Upcoming Events -

- HYPE Sports Basketball Tournament- Friday from 4:00 to 6:00 p.m., Saturday from 8:00 a.m. to 10:00 p.m., Sunday 8:00 a.m. to 9:00 p.m. x six courts.
- Engrafted Word Sunday Worship Service, the Center: Sunday, 10:30 a.m. to 12:30 p.m.
- Garland Church of Christ Unity Games Monday from 8:00 a.m. to 6:00 p.m. x six courts.

Senior Center:

- On Tuesday, May 16th, seniors went to dinner at Boomer Jacks in Arlington, TX. This
 restaurant is a sports bar and grill that offers a variety of delicious foods. The owner is
 very active in local charities and has given over \$325,000 to breast cancer research
 and charities that support our veterans. Mr. Ron Burson appreciated the kind gesture
 as he served in Vietnam.
- On Friday, May 19^{th,} our moms were pampered with a free breakfast and a spa day.
 Our members got to choose to get their hair done, make-up, or nails. Special thanks to Clanton Solutions for pampering our members.

Upcoming Events -

- Memorial Day (Observed City Holiday) Monday, May 29 | CLOSED
- Bingo Wednesday, May 31 | 10:30 a.m.
- Bingo Thursday, June 1st | 10:30 a.m.
- Snack and Chat w/ Advocate Financial Partners Friday, May 2nd | 10:00 a.m.
- Game Night Monday, June 5th | 5:00 p.m.
- Pain & Inflammation Presentation by Lifewave Wednesday, June 7th | 11:00 a.m.
- Prepare and Propel Health & Wellness Seminar Friday, June 9th | 10:00 a.m.
- Trip: Alley Cats Bowling Monday, June 13th | 9:45 a.m.





Mother's Day Spa at the D.L. Hopkins Jr. Senior Center

Recreation Center:

- Upcoming Events:
 - Memorial Day Ceremony Monday, May 29, 2023 | 10:00 A.M.
 The City of Duncanville, in partnership with American Legion Post 81 and Veterans of Foreign Wars Post 7843, respectfully invites you to be a part of the Memorial Day Ceremony held Monday, May 29, 2023, beginning at 10 AM. at Memorial Park. Road closures on Santa Fe Trail will begin at 8: 30 AM, and Main St. will be closed at 9:15 AM
 - Best Southwest Juneteenth Celebration Saturday, June 17, 2023 | 3:00 P.M. This year's BSW Juneteenth Celebration will be hosted by the City of Duncanville on Saturday, June 17, 2023, from 3:00 PM to 10:00 PM. The event will feature four hours of live music from the area's best musicians, a Black Author's Expo, Cultural Expo, Wellness Expo, vendor booths, and bounce houses. The Juneteenth Celebration is a great opportunity for people to come together and celebrate African American history, culture, and entertainment with family and friends. Admission is FREE, but registration

is required. To register, scan the QR code in the flyer with your phone camera or visit https://www.eventbrite.com/e/best-southwest-juneteenth-celebration-tickets. For more information, contact Angela Owens at angela.owerns@duncanvilletx.gov.



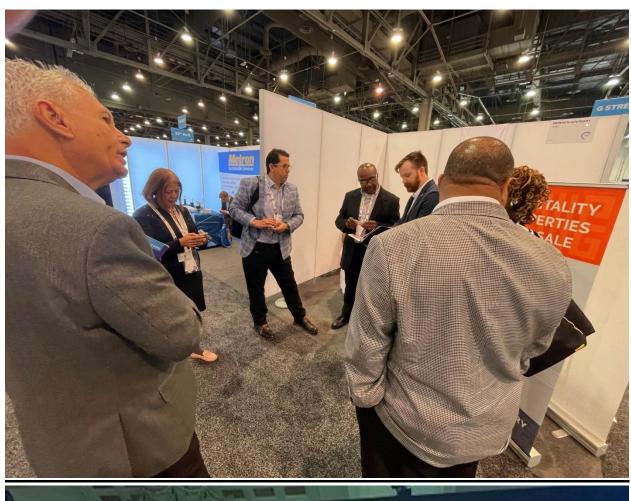
DEVELOPMENT SERVICES

Economic Development

- The City of Duncanville delegation had a productive showing at the International Council of Shopping Centers (ICSC) conference! ICSC is the premier professional event for retail owners, developers, brokers, investors, and other related professionals, such as economic development professionals.
- The Duncanville delegation met with many retail representatives to discuss
 opportunities in Duncanville related to the revitalization of pre-existing retail centers,
 new development opportunities, and unique and creative ways to continue to grow the
 economic base of Duncanville. The Duncanville delegation also had an opportunity to
 collaborate with other Best Southwest cities and work together to bring investment to
 Southwest Dallas County.











Neighborhood Services

 Neighborhood Services Officers conducted 235 inspections, including re-inspections, and have 97 open cases.

Building and Inspections

- 1,900 single-family rental properties have been registered to date; three new properties have been registered since the last update. Fourteen inspections were completed this week; three passed and eleven failed.1,440 Certificates of Occupancy have been issued since the inception of the Single-Family Rental Registration Program. Since the start of active lien collection in 2019, \$395,108.11 has been collected. A total of \$23.089.14 has been collected since January 1, 2022, this week we collected \$7685.19.
- This week 52 permits were issued, and 69 inspections were conducted.
- To date, twelve mobile vending units have been inspected, and one mobile vending unit was inspected this week.

Health Inspections

 Our Health Inspector conducted thirteen routine inspections, eight pool inspections, three food inspections, one mobile vendor inspection, and one Certificate of Occupancy inspection.

Certificate of Occupancy Applications Received

• Dental office, new occupancy: 330 S. Cedar Ridge.

<u>Certificates of Occupancy Issued</u>

Barbershop, new occupancy: 1530 S. Clark Rd., Suite A.

POLICE DEPARTMENT

PERSONNEL

- Nathan Crosby and Alfredo Gomez are attending the Regional Police Academy.
- Officer Paul Becerra was sworn in and has begun Field Training.
- The Police Department conducted the civil service exam on Saturday, May 20th.
 Thirteen applicants took the exam, and twelve passed. Training and Personnel are currently conducting background checks on applicants.
- Recruits Rocio Vasquez and Ashely Garcia are in the Dallas Sherriff's Office Police Academy.
- The Police Department currently has eight openings for sworn personnel.

COMMUNITY CORNER

- The SWAT team, in conjunction with the Narcotics Division and Criminal Investigations
 Division, executed two search warrants, one of which was an illegal gambling operation
 within the city that was also used to traffic narcotics. The other search warrant was on a
 residence used to traffic narcotics and weapons, which resulted in the seizure of multiple
 firearms, felonious amounts of narcotics, and a stolen vehicle.
- Detective Moon, Detective Welling, and Officer Rawlins conducted six VIN inspections.
- Officer Arias attended a Summer Safety Meeting with members from local Law Enforcement agencies hosted by the Dallas Police Department.
- Officer Pineda spoke to students at Smith Elementary School about the importance of education and law enforcement.
- The Police Department will host the annual Fire Truck Pull to benefit the Special Olympics of Texas on Saturday, May 27, at 10:00 a.m. in Armstrong Park.

FIRE DEPARTMENT

- The Fire Department responded to 115 calls for service in the past seven days, which included:
 - o 92 EMS calls
 - 1 building fire
 - 12 motor vehicle accidents
 - 2 requests for assistance

- The Fire Prevention Division completed four regular inspections, three Certificate of Occupancy inspections, and two food truck inspections. Signed and released four new Certificates of Occupancies, attended three pre-development meetings, and conducted nine plan reviews.
- The Department has four vacancies.
- The Civil Service Entrance Exam is scheduled for June 10, 2023.
- The new Fire Station 271 continues to progress.

Registration 9:00 am





First Pull 10:15 am





Play "tug of war" with a fire truck in support of Special Olympics Texas athletes. It's excitement for all ages!

Saturday, May 27, 2023 Armstrong / Kidsville Park, Duncanville, Texas

100 James Collins Boulevard, Duncanville, TX 75116

FIND OUT MORE OR REGISTER:

Doug Sisk 469.623.5176 or email dougsisk093@gmail.com

www.sotx.org/firetruckpull

Hosted by the Duncanville Police Department and the Dallas County Sheriff's Department

Presenting Sponsor W&B Service Company







PUBLIC WORKS

Street Division

- Repaired six potholes on S. Greenstone Dr. and Oriole Blvd.
- Removed fallen trees from 523 Gaynor and 700 N. Cedar Ridge Dr.
- Marked three ROW locates.

- Inspected seven drainage headwalls cleaned three and removed 13 cubic yards of trash and debris.
- Re-shaped 153 linear ft. of the drainage ditch at 314 Casa Grande Cir. To restore stormwater flow.
- Repaired utility cut at 343 Royal Ave.



314 N. Casa Grande Cir.

Utilities Division

- Water usage was 30.438 million gallons during this reporting period, May 15-21, up from 33.378 million gallons the previous week. The daily peak water demand of 4.741 million gallons occurred on Thursday, May 18. There were 1.15 inches of precipitation during this period.
- An estimated water loss of 160,000 gallons occurred.
- Ten fire hydrants were flushed.
- Three fire hydrants were repaired.
- Crews responded to seven sewer backup calls and cleaned 1,500 ft. of sewer line.

Sanitation Division

 The Sanitation Division received nine calls regarding the solid waste pick-up schedule and nine complaints (three trash, four bulk, one brush, and one city staff). Eight recycle bins were distributed this week.

CIP Construction:

• E. Danieldale Rd. Reconstruction and Utility Improvements Project (Main St. to US-67)

Driveway approaches at 102 E. Danieldale Road, Sunset Village, and Wells Fargo are complete. PaveCon continues excavating for the riprap on the outfall of the storm lines adjacent to the Service Center. They have also placed concrete for the street repair of Sunset Village and the pump station. The grading, forming, and rebar for sidewalks continue, and the contractor has started pouring concrete. M-Co is waiting for the fire hydrant extensions to be delivered. The landscape sub-contractor has started the layout and irrigation installation. Bob Lee Blvd. re-opened on May 12.





Paving Street Repair Sunset Village Dr.







The following table provides the projected and actual milestone schedule of the Danieldale Road Reconstruction and Utility Improvements project:

Phase	Milestone	Projected Completion	Actual Completion	
1	Construct Storm and Sanitary Sewer mainlines under Eastbound Lanes (EBL)	July 2021	July 2021	
2	All Utilities Under Westbound Lanes (WBL)	November 2021	March 2022	
	WBL Paving	June 2022	June 2022	
	Construct Duncanville Water Main Under EBL	November 2022	February 2023	
3	Construct Dallas Water Utilities Water Main Under EBL	February 2023	February 2023	
	Pave EBL (machine paving Phase 1) complete	April 3, 2023	April 5, 2023	
		April 12, 2023		

Pave EBL (hand pours) Turn lanes and median.		
	May 2023	May 2023
Driveway and approaches.	M. 0000	
Sidewalk Grading	May 2023	
Sidewalk Grading	May 2023	
Sidewalk Concrete Placement		
Substantial Completion	May 2023	To be determined.
Plantings and Landscaping	May 2023	To be determined.

• The Highway 67 Green Ribbon Construction Project – Green Ribbon Project construction is substantially complete. Full completion, including seasonal planting, is scheduled for May 2023. The landscape monuments, Cockrell Hill Rd. at US 67 and Wintergreen Rd. at US 67, are complete, including full illumination.



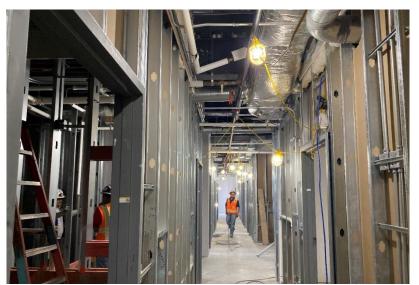
 Fire Station #1 – CORE Construction's sub-contractors are working on the building's mechanical, electrical, and drywall aspects. Exterior work is ongoing. The project is approximately 60% to 70 % complete. Completion of the fire station is slated for Fall 2023.



Current Building Front



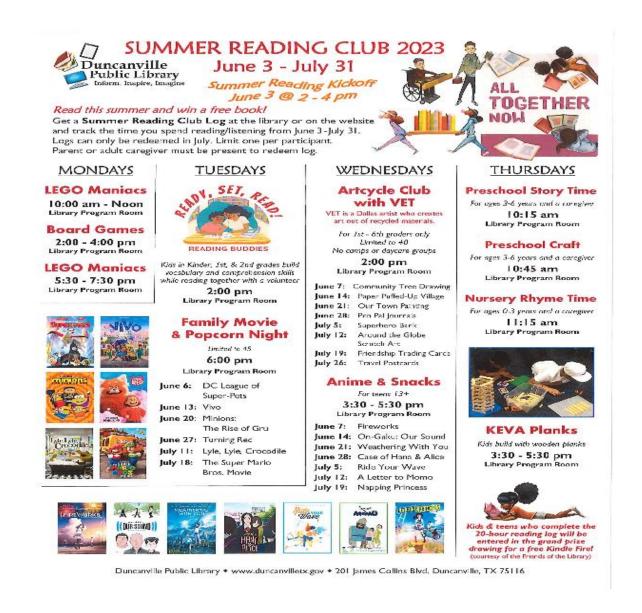
Patio Area



Interior Work

LIBRARY

- Upcoming Events
 - The Summer Reading Club Kick-Off Celebration will be on Saturday, June 3, from 2:00 to 4:00 p.m. There will be games, treats, and crafts. The summer will be full of great programs for the entire family.



FISCAL SERVICES

- Municipal Court, Week of May 18 May 24:
 - Dockets: Bye WeekCases processed: 890
- Utility Customer Service Office:

108 water disconnections were processed on May 23 for cycle two customers with a past-due balance. The Utility Customer Service Field Crew replaced five-meter lids.

*Communications, Marketing, and Customer Advocacy



Call Analytics May 17, 2023 – May 23, 2023

3,818	2,361	1,411	791	364	630
Inbound	Answered	Missed (w/vm)	Holds	Transfers	Refused

Advocates 568

DuncanvilleTX.gov Analytics May 17, 2023 – May 23, 2023

Session Duration

Users **00:01:24**

4,330 Last report: 00:01:30

Last report: 4,528

Top 10	Pages by Page Title	Users by Language	
1.	Home	1,957 -	English3,931
2.	Pay Bills Online	1,359 -	Spanish49
3.	Patron Computer FAQ	993 -	(other)7
4.	Search	554 -	
5.	Human Resources	495 -	
6.	Current Openings	389	
7.	Re	314	
8.	Public Library	389 🛕	
9.	Trash, Waste & Recycling	291 🛕	
10	. Police Department	270	

City Hall Google Business Performance May 2023

Interactions Calls Messages

272 83 0 119

April 2023: 434 -5.9% (v 2022) April 2023: 119 -37.4% (v 2022) April 2023: 0 April 2023: 209 +24.4% (v 2022)

4.4 ****** 10 Google reviews

Website Clicks

DuncanvilleFieldhouse.com Analytics May 17, 2023 – May 23, 2023

Users Sessions Bounce Rate Session Duration

City of Duncanville • P.O. Box 380280 • Duncanville TX 75138 • (972) 780-5017 • Fax (972) 780-5077

1,094

1,354

48.89%

00:01:51

Last report: 719

Last report: 890

Last report: 50.00%

4.4 * * * * * * 826 Google reviews +4

Interactions

Calls

Messages

Website Clicks

Last report: 00:01:38

2.372

154

0

563

April 2023: 4,045 -1.6% (v 2022)

March 2023: 236 +15.6% (v 2022)

March 2023: 0

March 2023: 747 -14.9% (v 2022)

Meeting Stream (Swagit) Analytics May 17, 2023 - May 23, 2023

Users

Sessions

Duncanville Fieldhouse Google Business May 2023

Avg. Session Duration

Users by Language

41

43

00:02:21

English: 41 Spanish: 0

Last report: 81

Last report: 102

Last report: 00:02:04

Email Newsletter Reporting Past 30 Days

Contacts

Sends

Opens

Clicks

2,609

12,719

3,122 41% open rate

302_{4% click rate}

Total Last report: 2,609

Last report: 12,724

Last report: 4,038

Last report: 400

Most engaged: **711** (27%) | Somewhat engaged: **517** (20%) | Least engaged: **1,298** (50%) |

Everyone else: **82** (3%)

15 Spanish

20

0

Current Live Survey Response Totals To-Date

Police Department - Better Together Survey (created 3/24/2022 - ongoing) - English: 34 (+1), Spanish: 1 (-)

City of Duncanville - Comprehensive Plan Survey (created 3/01/2022 - ongoing) -

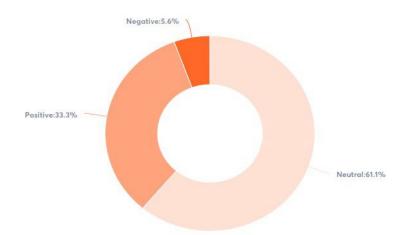
Responses: 63

City of Duncanville Aggregated Social Media Report May 17, 2023 – May 23, 2023

Audience	Engagement		Impressions		Publ	Published Items	
37,657 2,864 69,990		91	91				
Last week: 38,147	Last week: 5,832		Last week: 342,962		Last w	Last week: 109	
	New followers	Total followers	Engagement	Impressions	Publishing	Replies	Review items
G City of Duncanville	10	4786	8228	25059	13	2	12
City of Duncanville	0	1126	4	-	10	9	1

City of Duncanville	5	1088	114	3144	11	3	16	
in City of Duncanville	4	320	53	682	10	0	2	
Ouncanville Police Dept	5	13171	587	23401	5	1	8	
Duncanville Police Dept	6	2401	8	-	2	0	3	
Duncanville Police Dept	7	1623	83	2105	6	0	2	
1 Duncanville Fire Dept	3	2940	224	7741	3	0	0	
Duncanville Fire Dept	1	133	0	-	0	0	1	
① Duncanville Economic Dev	2	425	8	519	2	0	0	
Duncanville Economic Dev	0	27	0	-	0	0	0	
Duncanville Economic Dev	0	132	1	31	1	0	0	
in Duncanville Economic Dev	0	25	6	19	0	0	0	
Ouncanville Public Library	1	1618	80	1970	7	0	0	
Duncanville Public Library	-1	467	6	-	5	0	0	
Duncanville Public Library	4	656	59	702	6	0	6	
in Duncanville Public Library	0	8	1	10	1	0	0	
1 Duncanville Parks & Recreation	7	3194	92	3820	4	3	7	
Duncanville Parks & Recreation	1	390	24	422	3	0	1	
Duncanville Parks & Recreation	0	12	0	-	1	0	0	
Keep Duncanville Beautiful	1	759	2	184	2	1	1	
① Duncanville Fieldhouse	0	1573	627	47909	0	0	0	
Duncanville Fieldhouse								
Duncanville Fieldhouse	0	751	0	69	0	0	0	
in Duncanville Fieldhouse	0	28	0	0	0	0	0	

Social Sentiment



Total interactions: 2,864

Last week: 5,832

Number of audience's interactions with your social profiles during the selected period.

Last week: 171

Number of times "Review" or "Delete" actions have been performed on items received during the selected period.

Total reviewed items: 158 Total number of replies: 18

Last week: 21

Number of replies to inbox's items during the selected period.

Top Content

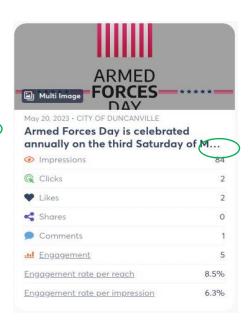
Facebook (reach)

Instagram (reach)

LinkedIn (impressions)







Social Media Advertising

Each year the Best Southwest Communities of Duncanville, DeSoto, Cedar Hill, and Lancaster come together for North Texas' best Juneteenth Celebration. This year, the City of Duncanville will host the celebration on Saturday, June 17, 2023,...
Buy tickets



Link clicks 817

Reach **15,012**

Cost per click **\$0.13**

Activity on Facebook



Other Channels

nextdoor

Members	New members	Claimed households	Agency posts
12,455	91	7,775	19

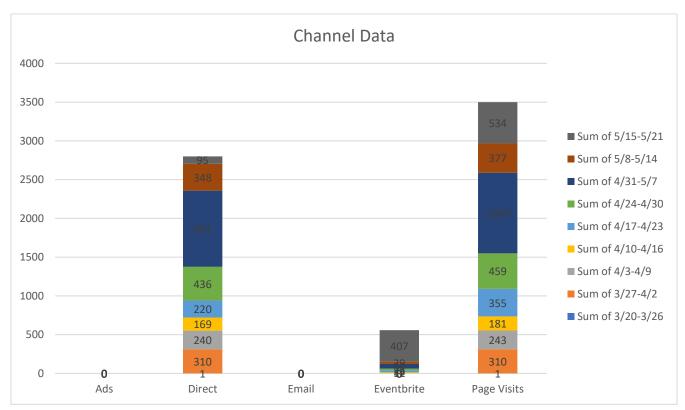
OurDuncanville

Number of constituents 84 +1



City Non-Emergency Alert Subscribers: 25

Juneteenth Event Page Traffic





Week	Email	Advertising	Eventbrite	Direct
20-Mar	1	0	0	0
27-Mar	310	0	0	0
3-Apr	240	3	0	0
10-Apr	169	12	0	0
17-Apr	220	25	0	0
24-Apr	459	23	0	0
7-Mau	459	23		0
14-May	459	23		0
21-May	470	64	0	0



The following are included due to the persons, places or events in these stories having ties to the City of Duncanville.

May 23, 2023

AG Keith Ellison on Breaking the Cycle of Police Violence, and Juul Settlement BlackPressUSA

Parent Complaints of Moldy Lunches at **Duncanville** Middle School. DALLAS WEEKLY — n a photo shared earlier this month in a Facebook post, a parent ...

4-star, top 10 RB Caden Durham to take official visit to Michigan State - Spartans Wire Spartans Wire

Durham hails from **Duncanville**, **Texas** and is considered to be one of the top running back prospects in the 2024 class. Buy Spartans Tickets.

Four-Star DB Ka'Davion Dotson Sets Two Official Visits, Talks Favorites

Dave Campbell's Texas Football

Duncanville four-star defensive back Ka'Davion Dotson's recruiting picture is starting to come together as he has scheduled official visits to SMU ...

High School Scoop - Monday May 22, 2023 - Footballscoop

Football Scoop

Fort Bend Austin (TX): Mike Arogbonlo has resigned to become the quarterbacks coach at **Duncanville.** American Leadership Academy (Lexington, ...

May 22, 2023

Duncanville Fire Truck Pull Benefits Special Olympics - Focus Daily News Focus Daily News

Duncanville Fire Truck Pull benefits Special Olypmpics, and will be held May 27 at Armstrong/Kiddsville Park on James Collins Blvd.

May 21, 2023

TABC Notice - Family Dollar - **Duncanville** - Focus Daily News

Focus Daily News

... Dollar Stores of Texas, LLC d/b/a Family Dollar Store #27043 to be located at 1006 South Main Street, **Duncanville**, TX 75137 in Dallas County.

Sculptor John Stoker Finds Beauty in Tree Debris - Focus Daily News

Focus Daily News

I first saw some of Stoker's pieces at a friend's home who has lived for years on some treecovered acreage in **Duncanville**. John Stoker's tree ...

OSU Baseball: Cowboys Win Series vs. Sooners, Secure Share of Big 12 Title

Pistols Firing

Oklahoma State Offers **Duncanville**, **Texas** Quarterback Keelon Russell · Daily Bullets5 days ago. Daily Bullets (May 16): OSU Baseball's Title Path, ...

OSU Softball: Cowgirls Avenge Losses to Wichita State, Advance to Regional Final

Pistols Firing

Oklahoma State Offers Duncanville, Texas Quarterback Keelon Russell · Baseball2 days ago. OSU Baseball: Cowboys Thump Sooners, Pull within a Game ...

May 20, 2023

Oklahoma State Gets a Top Texas 2024 DB to Set a Visit/Another Set to Visit June 15 Pokes Report

Duncanville, Texas cornerback Ka'Davion Dotson puts Oklahoma State back on his recruiting radar with an official visit. Byron Nelson H.S. safety ...

OSU Baseball: Cowboys Drop Game to Sooners, Still Have a Shot at Big 12 Title Pistols Firing

Oklahoma State Offers **Duncanville**, **Texas** Quarterback Keelon Russell · Daily Bullets4 days ago. Daily Bullets (May 16): OSU Baseball's Title Path, ...

Arkansas players in post NBA Draft Combine mock drafts - HawgBeat

HawgBeat

Anthony Black - 6'7", 198 pounds (Duncanville, Texas) - Nick Smith Jr. - 6'5", 185 pounds (Jacksonville, Arkansas) - Jordan Walsh - 6'7", 205 pounds (...

Boyd edges Scurry-Rosser in series opener - Wise County Messenger

Wise County Messenger

... Eric Rogers to score, as Boyd (33-4) edged Scurry-Rosser 1-0 in Game 1 of a best-of-three 3A Region II series Friday at **Duncanville** High School.

May 19, 2023

Duncanville Girls Track Clinches the State's Top Title - Focus Daily News

Focus Daily News

Saturday, May 13 at the Mike A. Myers Track and Soccer Stadium on the campus of the University of Texas at Austin, the **Duncanville** girls secured ...

Fey Wins Third Consecutive State Discus Title: Local Track Stars Soar - Focus Daily News Focus Daily News

The **Duncanville** Pantherettes also won the 6A girls team championship. In wheelchair competition, Nathan Bresee of Mansfield won three medals.

What's next for Razorback Basketball this offseason? - Arkansas Fight

Arkansas Fight

With recent reports from multiple national outlets, it seems to be down to Arkansas and the G-League Ignite for the **Duncanville**, **TX**, forward.

May 18, 2023

Best Southwest Partnership 7th Annual R.E.D. Summit "S.T.E.A.M. Rolling Toward Prosperity"

Focus Daily News

The communities of Cedar Hill, DeSoto, **Duncanville** and Lancaster have been joined by Ferris, Glenn Heights, Hutchins, Ovilla, Wilmer and Balch Springs ...

'Til Beth Do Us Part at **Duncanville** Community Theatre - Focus Daily News

Focus Daily News

'Til Beth Do Us Part, a comedy about a busy career woman who hires an ambitious assistant, Beth, now at **Duncanville** Community Theatre.

Mock NBA drafts have pair of Razorbacks going in first round - Yahoo Sports Yahoo Sports

... (the same pick as Stephen Curry in the 2009 draft) to the Indiana Pacers and wrote the following about the 6'7 guard from **Duncanville**, **Texas**.

May 17, 2023

Parent complains of moldy lunches at **Duncanville** middle school - Dallas Weekly Dallas Weekly

Breakfast in **Duncanville ISD** is provided to students at no cost and lunch is available for student purchase, according to the district's nutrition ...

Oklahoma State Offers **Duncanville**, **Texas** Quarterback Keelon Russell - Pistols Firing Pistols Firing

Oklahoma State Offers **Duncanville**, **Texas** Quarterback Keelon Russell. Russell led his team to a perfect season in 2022. Published. 13 hours ago.

Florida football recruiting: Gators' DJ Lagway will take all of your 5-stars Hail Florida Hail

Simmons is a 5-star DL coming out of **Duncanville, Texas**, and said that Lagway was recruiting him better than most schools.

Anthony Black Stats | ESPN

FSPN

Arkansas Razorbacks. Anthony Black. AnthonyBlack. Arkansas Razorbacks; #0; G. Class. Freshman. HT/WT. 6' 7", 198 lbs. Birthplace. **Duncanville, TX**.

<u>Update for Tuesday, May 16, 2023 - Wise County Messenger</u>

Wise County Messenger

DECATUR SCHOOL BOARD APPROVES ARMING TEACHERS — Decatur ISD trustees last night ... in the 3A Region I quarterfinals at **Duncanville High School**.