




A NEW LOOK FOR YOUR UTILITY BILL IS COMING SOON



City of Duncanville Utility Services
203 E Wheatland Rd.
Duncanville, Texas 75116

Questions? Call 972-780-5010 option 2
or visit www.duncanvilletx.gov/
After Hours Emergency Service: 972-780-4959

Account # - Customer ID
00000-00000

Customer:
Doe, John

Service Address:
000 STREET NAME

Class:
Residential

Due Upon Receipt

\$0.00

Due Date: June 30, 2023

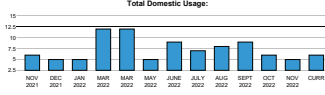
Current Charges:	Previous Balance:	Payment Received:
\$135.03	\$135.03	\$135.03
Past Due:	Penalties:	Adjustments:
—	\$0.00	—

A 10% late fee will be charged on the past due amount if payment is not received by due date. To avoid cut-off, past due amount and any late fees assessed must be paid immediately. A required Reconnect Fee will be charged if the Water service is disconnected.

Your Charge Summary: More details on back

⊕ WATER	\$37.07
⊕ SEWER	\$65.19
⊕ GARBAGE	\$29.27
⊕ STORMWATER	\$3.50
⊕ Penalty	\$82.09
⊕ Adjustment	\$47.09
Total	\$135.03

Total Domestic Usage:




⊕ **Credit Card on File. Do Not Send Payment.**
Deducted on: 03/06/2023

Important Notice:

Autopay Information

Ⓢ **Payment Options:**

Pay online at www.duncanvilletx.gov
Or by mail, Auto Pay, In-Person, or over the phone at 1-844-608-6680.



City of Duncanville Utility Services
203 E Wheatland Rd.
Duncanville, Texas 75116

Detach and return this portion with payment

Bill No. **00000000** Bill Year **2023**
Account - Customer ID: **00000-00000** Cycle Code **C4**

\$0.00

Total Amount Enclosed:

Please mail payment to:

City of Duncanville
PO Box 205719
Dallas, TX 75320-5719

00006042023091166941000000000000

Account # - Customer ID
62336-40465

Customer:
Doe, John

Service Address:
000 STREET NAME

Class:
Residential

Charge Details:

⊕ **Water** **\$37.07**

Description	Meter Info	Prev Read Date	Curr Read Date	Previous Read	Current Read	Read Code	Usage	Total
WATER RESIDENTIAL		11/07/2022	12/07/2022	1,586	1,592	A	6	\$37.07

⊕ **Sewer** **\$65.19**

Description	Meter Info	Prev Read Date	Curr Read Date	Total
SEWER RESIDENTIAL		11/07/2022	12/07/2022	\$65.19

⊕ **Garbage** **\$29.27**

GARBAGE RESIDENTIAL CURBSIDE	\$27.04
GARBAGE TAX	\$2.23

⊕ **Storm Water** **\$3.50**

RESIDENTIAL STORMWATER	\$3.50
------------------------	---------------

⊕ **Miscellaneous**

Senior Discount	\$0.00
Bill Adjustment	\$0.00

Senior Discounts

Payment Options

Billing Inquiries

If you have a question about your bill, please call Customer Care at 972-780-5010 option 2, 8:00 a.m. – 5:00 p.m. Monday through Friday. You may also speak with one of our representatives in person by coming to City Hall at 203 E Wheatland Rd. between 8:00 a.m. and 5:00 p.m. Monday through Friday.

By Mail:
City of Duncanville
PO Box 205719
Dallas, TX 75320-5719

PLEASE DO NOT SEND CASH
Payments that are mailed may not be posted to your account for several days. Therefore, if your account is past due, it is advisable to make payment at City Hall at 203 E Wheatland Rd. Street or by phone at 1-844-608-6680.

In Person
Cashiers are available from 8:00 a.m. until 5:00 p.m. Monday through Friday at City Hall at 203 E Wheatland Rd. A drop-box is located on the North end of City Hall. Please do not place cash in the drop-box.

Payment Options

AutoPay:
The City of Duncanville offers two methods for direct payment of your utility bill, bank account and recurring credit card. Bank Account payments are debited from your account on the Thursday before your utility bill is due. Recurring Credit Card payments are debited from your credit card on the date the utility bill is due. For more information or assistance signing up for AutoPay, call Customer Care at 972-780-5010 option 2 or visit www.duncanvilletx.gov/residents.

By Phone or Online:
Call Customer Care at 1-844-608-6680 to pay by phone or pay online at: www.duncanvilletx.gov/

WATER LEAK EMERGENCY INFORMATION
If you are reporting a water leak emergency, during business hours, Monday - Friday between the hours of 8:00 am and 5:00 pm, please call 972.780.5010 option 2. If you are reporting a water leak emergency after business hours, city hall closures, holidays, or weekends, please call 972.780.4959.

CITY COUNCIL MEETINGS FOR JULY 2023

Visit DuncanvilleTX.gov/events for an updated meetings and events calendar.

City Council Regular Meeting
Tuesday, July 4 - Canceled

City Council Regular Meeting
Tuesday, July 18 | 6:00 PM

Coffee WITH THE Mayor

Thursday, July 27, 2023
12:00 PM - 1:00 PM
D.L. Hopkins Jr. Senior Center

AGE 65 OR OLDER HOMESTEAD EXEMPTION

You may qualify for this exemption on the date you become age 65.

Visit <https://www.dallascad.org/exemptions.aspx> to learn more!





Duncanville Lions Club Presents

INDEPENDENCE DAY PARADE

Tuesday, July 4, 2023

Parade Starts at 9:00 AM

The Parade route starts on Wheatland Road at Freeman Street, heads west, and turns right on North Main Street, then ends at North Main Street and Freeman Street.





City of Duncanville Presents

INDEPENDENCE DAY CELEBRATION

Tuesday, July 4, 2023

Armstrong Park

Gates Open at 6:00 PM

Fireworks Start at 9:30 PM


More info at www.DuncanvilleTX.gov



JUNIO 2023

203 E. WHEATLAND RD., DUNCANVILLE, TX 75116 | (972) 780-5000 | www.DuncanvilleTX.gov

SU FACTURA DE UTILIDAD TENDRÁ PRONTO UN NUEVO ASPECTO



City of Duncanville Utility Services
203 E Wheatland Rd.
Duncanville, Texas 75116

Questions? Call 972-780-5010 option 2
or visit www.duncanvilletx.gov/
After Hours Emergency Service: 972-780-4959

Account # - Customer ID 00000-00000	Customer: Doe, John	Service Address: 000 STREET NAME	Class: Residential
---	-------------------------------	--	------------------------------

Due Upon Receipt

\$0.00

Due Date: June 30, 2023

Current Charges:	Previous Balance:	Payment Received:
\$135.03	\$135.03	\$135.03
Past Due:	Penalties:	Adjustments:
	\$0.00	

A 10% late fee will be charged on the past due amount if payment is not received by due date. To avoid cut-off, past due amount and any late fees assessed must be paid immediately. A required Reconnect Fee will be charged if the Water service is disconnected.

Your Charge Summary: [More details on back](#)

WATER	\$37.07
SEWER	\$65.19
GARBAGE	\$29.27
STORMWATER	\$3.50
Penalty	\$82.09
Adjustment	\$47.09
Total	\$135.03

Important Notice:

Información sobre el pago automático

Payment Options:

Pay online at www.duncanvilletx.gov
Or by mail, Auto Pay, In-Person, or over the phone at 1-844-608-6680.

City of Duncanville Utility Services
203 E Wheatland Rd.
Duncanville, Texas 75116

DOE, JOHN
JANE DOE
000 STREET NAME
DUNCANVILLE, TX 75116

Detach and return this portion with payment

Bill No. **00000000** Bill Year **2023**
Account - Customer ID: **00000-00000** Cycle Code **C4**

\$0.00

Total Amount Enclosed:

Please mail payment to:

City of Duncanville
PO Box 205719
Dallas, TX 75320-5719

00006042023091186941000000000000

Account # - Customer ID 62336-40465	Customer: Doe, John	Service Address: 000 STREET NAME	Class: Residential
---	-------------------------------	--	------------------------------

Charge Details:

Water \$37.07						
Description	Meter Info	Prev Read Date	Curr Read Date	Previous Read	Current Read	Read Code Usage
WATER RESIDENTIAL		11/07/2022	12/07/2022	1,586	1,592	A 6
						\$37.07
Sewer \$65.19						
Description	Meter Info	Prev Read Date	Curr Read Date			
SEWER RESIDENTIAL		11/07/2022	12/07/2022			
						\$65.19
Garbage \$29.27						
GARBAGE RESIDENTIAL CURBSIDE \$27.04						
GARBAGE TAX \$2.23						
Storm Water \$3.50						
RESIDENTIAL STORMWATER \$3.50						
Miscellaneous \$0.00						
Senior Discount \$0.00						
Bill Adjustment \$0.00						

Descuentos para personas de la tercera edad

Payment Options

Billing Inquiries

If you have a question about your bill, please call Customer Care at 972-780-5010 option 2, 8:00 a.m. – 5:00 p.m. Monday through Friday. You may also speak with one of our representatives in person by coming to City Hall at 203 E Wheatland Rd. between 8:00 a.m. and 5:00 p.m. Monday through Friday.

By Mail:
City of Duncanville
PO Box 205719
Dallas, TX 75320-5719

PLEASE DO NOT SEND CASH
Payments that are mailed may not be posted to your account for several days. Therefore, if your account is past due, it is advisable to make payment at City Hall at 203 E Wheatland Rd. Street or by phone at 1-844-608-6680.

Payment Options

AutoPay:
The City of Duncanville offers two methods for direct payment of your utility bill, bank account and recurring credit card. Bank Account payments are debited from your account on the Thursday before your utility bill is due. Recurring Credit Card payments are debited from your credit card on the date the utility bill is due. For more information or assistance signing up for AutoPay, call Customer Care at 972-780-5010 option 2 or visit www.duncanvilletx.gov/residents.

By Phone or Online:
Call Customer Care at 1-844-608-6680 to pay by phone or pay online at: www.duncanvilletx.gov/

WATER LEAK EMERGENCY INFORMATION
If you are reporting a water leak emergency, during business hours, Monday - Friday between the hours of 8:00 am and 5:00 pm, please call 972-780-5010 option 2. If you are reporting a water leak emergency after business hours, city hall closures, holidays, or weekends, please call 972-780-4959.

REUNIONES DEL CONSEJO MUNICIPAL PARA JULIO DE 2023

Visite DuncanvilleTX.gov/events para consultar el calendario actualizado de reuniones y eventos.

Reunión Ordinaria del Consejo Municipal
Martes, 4 de Julio - **Cancelada**

Reunión Ordinaria del Consejo Municipal
Martes, 18 de Julio | 6:00 PM

Café CON EL Alcalde

Jueves, 27 de Julio, 2023
12:00 PM - 1:00 PM

PROGRAMA HOMESTEAD EXEMPTION PARA MAYORES DE 65 AÑOS

Podrá obtener esta exención en la fecha en la que cumpla 65 años.

Visite <https://www.dallascad.org/exemptions.aspx> para obtener más información.



Duncanville Lions Club Presenta EL DESFILE DEL DÍA DE LA INDEPENDENCIA

Martes, 4 de Julio, 2023

El desfile comienza a las 9:00 AM

El recorrido del desfile comienza en Wheatland Road a la altura de Freeman Street, se dirige hacia el oeste y gira a la derecha en North Main Street, para terminar en North Main Street y Freeman Street.



La Ciudad de Duncanville presenta LA CELEBRACIÓN DEL DÍA DE LA INDEPENDENCIA

Martes, 4 de Julio, 2023

Parque Armstrong

Apertura de puertas a las 6:00 PM

Los fuegos artificiales comienzan a las 9:30 PM

Más información en www.DuncanvilleTX.gov